



Xcaped Indemnity

Please carefully read over the information below, as booking your appointment verifies all material has been reviewed by all players participating prior to arrival of booking.

Escape Room Rules

Once you have entered the escape room, the door you entered through will remain closed. Attempting to leave the room through this door is only permitted for emergencies and will result in immediate disqualification from game play for any other reasons. At any point for any reason during the game you can leave the room, however re-entering is not permitted, and no refunds will be granted. Once the clock begins you will have 60 minutes to find clues and solve puzzles to find the way out of the room or rooms or solve the final puzzle. When 60 minutes is up and you have not been successful with exiting remaining doors that were locked in game play, Xcaped staff will come into the escape room and assist all players to exit at that point.

During game play in our escape rooms nothing needs to be broken or forced open, so have fun but please do NOT destroy the props for future gamers. Our games are about finesse not strength and remember to use your brain not your brawn. Please do not remove anything from the rooms and please LEAVE KEYS IN LOCKS once challenge has been completed and place in the basket/ container provided. Anything that is broken or removed from the room during game play, as well as any damage that forces Xcaped to close the escape room any length of time will be charged to the group and split between all registered players for that game. Please follow all written and verbal instructions our game masters provide prior to entering our rooms; they are there for your safety, not to trick you. Remember, SAFETY FIRST, to ensure a fun experience for all attendees.

If we observe any potentially risky or unruly behaviour, we will enter the room and stop the game immediately and no refunds will be granted. If you are removed from the room or rooms, there will be no refund or readmission for any reason. We reserve the right to remove any patron at any time for any reason without notice. Lockers will be provided with your very own key to keep for the time you are in the room to place your valuables in.

Please do not use cellular devices and/or take videos in duration of the game. Doing so will hinder the experience of the game and may expose game secrets for future gamers.

Disclaimer and Liability

Xcaped, its owners, representatives, or employees will not be held liable for any injuries sustained during a game in our escape rooms. Because of the nature of the games, people with heart conditions, asthma, anxiety disorders, PTSD, lights/sound sensitivity or pregnant women might choose to refrain from participating at your own risk and assume all responsibility for game play.

We do have cameras in our rooms, but we will not use or reproduce videos for advertising purposes without your consent. Our cameras are used for the sole purpose of the game master to observe the game and give clues as needed to help your team beat the clock and game.

You acknowledge that you have carefully read this waiver and you fully understand that it is a release of all liability and a waiver of any right that you may have on behalf of yourself and or your child to bring any legal action or assert a claim for injury or loss of any kind to Xcaped. Should any claims be made by you. You understand and agree that you will be responsible for all lost wages and attorney fees incurred by Xcaped defence team in connection with that claim.

By booking your appointment you and your team acknowledge that you have read and understood the rules.

You also acknowledge that you have read the room description (on the website). This waiver is valid for the day of the scheduled event.

Sign Here _____ Date _____